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Press Release

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Floyd County 911 Communication Center Procures ledsCAD and ledsMapping Solution From Zuercher Technologies

Sioux Falls, SD - August 3, 2012 - The Floyd County 911 Communication Center is implementing the Zuercher Technologies ledsCAD and ledsMapping solutions to upgrade their call taking and dispatching processes. The solutions will seamlessly integrate with existing ledsSuite records and jail management software that was recently purchased for the Floyd County Sheriff's Office and Police Department.

The ledsSuite products are a unique public safety software solution because all of the products are one application with one database provided by Zuercher Technologies. Information is able to flow seamlessly throughout the system, giving users immediate access to powerful data that reduces redundant data entry and improves communication across departments. The details gained during a call for service will be available to officers when they create a case report in the records management system or book an inmate in the jail management system, all of which will offer significant time savings.

The new system also includes the powerful integrated report generating tool, ledsReporting, which will allow the center to generate unique statistical reports that can be automated. ledsReporting harnesses information collected within ledsCAD, ledsRecords, and ledsJail and uses it to provide a better understanding of the agencies' workloads and responsiveness.

"With the implementation of the ledsSuite Records and Jail Managements solutions, it was a good time for us to continue consolidating the public safety systems to Zuercher Technologies' ledsSuite product platform", stated Blaine Williams, Floyd County Manager. "We should see a reduction in cost for these systems and increased agency efficiency which we are very excited about".

"We are thrilled with the opportunity to extend our products throughout the county and continue our valued relationship with these Floyd County agencies" stated David Jones, Business Development Director for Zuercher Technologies. "The 911 Center dispatches for multiple law enforcement, fire and EMS agencies and we look forward to our ledsCAD and ledsMapping solutions making the call taking and dispatching process faster, easier and more efficient."

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About Zuercher Technologies, LLC

Zuercher Technologies, LLC provides best of breed public safety software solutions to agencies across the U.S. under its flagship product, ledsSuite®, encompassing Computer-Aided Dispatch, Mapping, Criminal Investigations, Crime Analysis, Jail, Civil, Financial, Records, Public Administration, and Mobile CAD and Records. Founded in 2003, Zuercher Technologies is based in Sioux Falls, SD. Information about Zuercher Technologies' products and services can be found at www.zuerchertech.com.