

Wantagh Fire Gives Zetron's MAX Dispatch Rave Reviews

The Wantagh Fire District in Wantagh, New York, is showering generous praise on their new Zetron MAX Dispatch System. They are using the system to monitor and control operations remotely from their central dispatch office. The system also provides the advanced features necessary to run one of the busiest fire districts in New York State.

Redmond, WA, U.S.A., June 1, 2012— Zetron, a leading provider of mission-critical communications solutions, announced that the MAX Dispatch system that recently went live for the Wantagh Fire District in Wantagh, New York, has been deemed a great success by the customer. The IP-based system connects over an IP network to monitor and manage Wantagh's five fire stations and two administrative buildings, only one of which is regularly staffed because Wantagh is a volunteer fire department. In addition to this remote functionality, the MAX Dispatch system is also providing the reliability and advanced features necessary to run one of the busiest fire districts in New York State.

Highest redundancy in the industry

Todd Grim, an engineer with All Service Controls, the Zetron reseller enlisted to help install the new system for Wantagh, explains some of the reasons why MAX Dispatch was chosen for the project. "Each of Wantagh's facilities has about 50 alarms that come back through the console to alert the dispatcher if there are any issues," he says. "The dispatchers also control doors and many other remote functions from the console. And when fire or emergency services are needed, tones from the console trip the volunteers' pagers and summon them to the fire house. The MAX Dispatch system was chosen for its ability to support all of this auxiliary functionality. In addition, the MAX Dispatch system's network and power redundancy are the highest in the industry. None of its competitors offers this."

'It's a home run'

Wantagh Fire District superintendent, Mike Antonucci, has high praise both for the system and those who helped install it. "I did plenty of research on the systems out there," he says. "I was also a dispatcher for 25 years, and in my opinion, MAX is the best dispatch system available. For us, it's a home run. I'm also delighted with the service we got from Zetron and All Service Controls. I rarely check the 'excellent' box when I fill out a survey, but excellent is how I'd rate the MAX Dispatch system and our entire experience working with Zetron and All Service Controls."

About Zetron

For over 30 years, Zetron has been providing mission-critical communications solutions to customers in public safety, transportation, utilities, manufacturing, healthcare and business. With offices in the U.S.A., U.K., Australia and numerous field locations, Zetron supports a worldwide network of resellers, system integrators and distributors. This gives Zetron a global reach as well as a local presence in the regions it serves. Zetron is a wholly owned subsidiary of JVC Kenwood Corporation. For more information, visit www.zetron.com.

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Superintendent, Wantagh Fire District
